



## MINISTRY OF INDUSTRY

### APPLICATION PROCESS AND GUIDELINES FOR LOADING AND HAULAGE

#### Step 1

- The applicant makes enquiry at the Commerce Department of the Ministry of Industry, Third Floor, Jerome Udoji Secretariat Complex Aroma, Awka
- The applicant fill out an enquiry form with details of his requirements at no cost.
- Commerce Department at the Ministry provides list of credible suppliers.

#### Step 2

- **The applicant make contact with his preferred supplier.** (This can be either by phone, email or physical.)
- **The Applicant verify authenticity and condition of products / goods.**
- **The Applicant makes payment either through bank deposit, KTT or mobile app**
- **The applicant provides proof of payment to the supplier.**

#### Step 3

**LOADING AND OFFLOADING** (Commence the packing and loading of the products from the suppliers warehouse)

- For this step, the following tariff are applicable statewide:

**Government has deferred all applicable fees**

#### **Service Delivery Timeline**

- We aim to ensure transactions are concluded **within 3-5 Working Days** prior to the final stage for haulage described in step 4.

## Step 4

### HAULAGE

- **After products have been loaded at the designated warehouse, the loaded vehicle begins its transit out of the state.**
- **At the exit borders of the state, a haulage fee is paid to government designated agents.**
- **The approved tariff is outlined below**
  - HAULAGE FEES:**
  - ⇒ **Small Trucks (Pick Up) – N1000**
  - ⇒ **Truck with Six Tyres (Dyna) - N1500**
  - ⇒ **Truck with Six Tyres (911) - N3000**
  - ⇒ **Truck with Ten Tyres - N4000**
  - ⇒ **Trailer with Twelve Tyres - N4000**

SLAs –Hotlines: 07037977884 / 09125926290. (80% of Grievances received have been addressed).

**For enquiries, contact office of the Hon. Commissioner Ministry of Industry; Tel: 09064395160**